

## **Texas Consumer Health Privacy Notice**

To obtain a copy of your health care records, send a request to

**[PrivacyProvider@cvshealth.com](mailto:PrivacyProvider@cvshealth.com)**.

To file a complaint with the Texas Medical Board (TMB) or the Texas Board of Nursing (TBON), the contact information is found below.

For information on filing a complaint with the Texas Attorney General, visit **[www.texasattorneygeneral.gov/consumer-protection](http://www.texasattorneygeneral.gov/consumer-protection)**.

### **Texas Medical Board (TMB)**

- **Website:**  
**<https://www.tmb.state.tx.us/resources/for-the-public/complaint-about-licensee>**
- **Online Complaint Form:**  
**[https://public3.tmb.state.tx.us/TMB\\_SSO\\_Complaint/default.aspx](https://public3.tmb.state.tx.us/TMB_SSO_Complaint/default.aspx)**
- **Phone:** **[1 \(800\) 201-9353](tel:18002019353)** or **[\(512\) 305-7100](tel:5123057100)** (TTY: 711)
- **Fax:** **[\(512\) 463-9416](tel:5124639416)** or **[1 \(888\) 790-0621](tel:18887900621)** (TTY: 711)
- **Mail:** Texas Medical Board Investigations Department  
P.O. Box 2018  
Austin, TX 78768-2018

### **Texas Board of Nursing (TBON)**

- **Phone:** **[1 \(800\) 821-3205](tel:18008213205)** or **[\(512\) 305-7431](tel:5123057431)** (TTY: 711)
- **Email:** **[complaints@bon.texas.gov](mailto:complaints@bon.texas.gov)**
- **Fax:** **[\(512\) 305-6870](tel:5123056870)** (TTY: 711)
- **Mail:** Texas Board of Nursing  
Attn: Enforcement Division  
1801 Congress Avenue, Suite 10-200  
Austin, TX 78701